

June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
'05	'05	'05	'05	'05	'05	'05	'06	'06	'06	'06	'06
9	9	3	6	6	18	5	8	6	13	6	3
The total number of customer complaints was 92. All contacts and all complaints were responded, clarified and resolved in a timely manner.											

June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
0	4	5	3	4	1	0	3	3	3	3	1

30

The total number of consumer complaints was 30. All complaints was recorded, responded and resolved in timely manner.

